

Subject: Refiling 2856 for case 7175964

From: Phil Dibowitz

Date: 8/27/21, 2:54 PM

To: Lanelie Abgulos

Hi Lanelie,

It was nice to meet you today.

So when I called Customer Advocacy they said you should in theory be able to update the 2856 in MyPO. But failing that you can fax or mail it in - they said you'd have access to both, and would not give me the fax number, but they did give me an address:

Customer Advocate
US Postal Service
475 L'Enfant Plaza SW Room 4131
Washington DC 20260-5601

They also said, and I'm copying/pasting here:

"Complete a PS Form 3831, Receipt for Articles Damaged in Mails. Give the original to the customer and attach a duplicate to the article."

If you need me to call back customer advocacy and get any additional info I can.

Also, please keep my damaged items, if they don't pay me for them I'll want them back to salvage whatever value I can get from them.

And just so you have it all in one place, my contact info is:

ph:
em:

Thanks!

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Phil Dibowitz

Open Source software and tech docs

<http://www.phildev.net/>

Insanity Palace of Metallica

<http://www.ipom.com/>

"Be who you are and say what you feel, because those who mind don't matter and those who matter don't mind."

- Dr. Seuss